



**Shamrock  
Group**  
Since 1945

# Troubleshooting: Ice makers

## What could be wrong?

## Troubleshooting Guide

Power off?

Check your power to ensure the unit is plugged in and the circuit breaker has not been tripped.

Is it hot in the room?

If there is poor ventilation in the area where your ice machine is set, this can adversely affect the ice machine's performance.

When did you change a water filter last?

Check to ensure that the water supply is not restricted, such as a plugged water filter, if one was installed on your machine.

When did you have your ice machine cleaned last?

The sensors in the ice bin could be dirty, which means the machine needs cleaning/preventive maintenance.

When did you have your ice machine cleaned last?

The refrigerant level could be inadequate. Call us!